

# Quality Policy

## ***Our quality targets:***

- *Continuous improvement of our processes and the pursuit of a zero-defect strategy*
  - *Achieving maximum customer satisfaction*
  - *Validation of suitable suppliers*
  - *Maintaining and expanding the expertise of our employees*
  - *Compliance with all relevant laws and regulations*
  - *Aligning our quality targets with our ecological and economic targets*
  - *Compliance with the requirements of the EN 9100 standard in all processes*
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## ***How we achieve our targets:***

- *Continuous, expert training of our employees*
  - *Regular audits carried out by independent bodies*
  - *Consistent application of internal instructions and checklists and their adaptation to customer requirements and / or revisions of standards*
  - *Consistent recording of deviations using existing templates*
  - *Application of valid standards, specifications and laws*
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## ***We achieve our targets by the following measures:***

- *Planning and organization of external and internal employee trainings and provision of the released budget*
  - *Planning of regular audits carried out by independent bodies*
  - *Review and demand-oriented adaptation of internal procedures and checklists*
  - *System-based recording of deviations*
  - *Procurement of current standards, specifications and laws and checking for necessary measures*
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## ***Monitoring compliance with quality objectives:***

- *Carrying out internal and external audits to review company processes*
- *Writing the annual management review with target monitoring and setting of annual targets*